

October 1, 2026

WHEDA and Kanso Joint Messaging

Dear Housing Choice Voucher Families and Landlords,

The company that supports the software behind your housing program is changing. ReFrame Solutions has asked Kanso Software to take over this work, and Kanso is glad to be part of the team that serves you.

What you might notice

- The name **Kanso** may appear where you used to see **ReFrame**, on letters, notices, statements and reports.
- Emails or screens that used to show ReFrame may now show Kanso.

What stays the same

Your housing assistance, payments, and agreements are not affected. There's nothing you need to do. If anything changes that affects you, we'll be sure to let you know.

Here to help

If you have questions about your assistance, rent or payments, your housing specialist is always your best first stop.

Thank you for being part of our community. We're here to help.

WHEDA's Housing Choice Voucher Team
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